

C-4035

Sub. Code

31024

M.B.A. DEGREE EXAMINATION

INDUSTRY INTEGRATED

APRIL 2021 EXAMINATION

&

APRIL 2020 ARREAR EXAMINATION

Second Semester

HUMAN RESOURCES MANAGEMENT

(2017 onwards)

Duration : 3 Hours

Maximum : 75 Marks

Part A

(10 × 2 = 20)

Answer **all** questions.

1. Define Human Resource Management.
2. What do you mean by human resource planning?
3. What is personnel audit?
4. What is job environment?
5. What do you mean by stress interview?
6. What do you mean by placement?
7. What do you understand management games?
8. What is Management By Objectives (MBO)?

9. What do you mean by performance appraisal?
10. What are incentives?

Part B

(5 × 5 = 25)

Answer **all** questions.

11. (a) Discuss the problems faced in human resource planning. How can these problems be overcome?

Or

- (b) What are the steps involved in job analysis?

12. (a) Define recruitment. Bring out the factors that influence recruitment.

Or

- (b) What do you understand by selection? Explain in brief the steps involved in selection procedure.

13. (a) What is induction? What are its purposes?

Or

- (b) Describe an optimum performance appraisal system.

14. (a) What is the need for motivating employees in an organization?

Or

- (b) How does job environment differ from job enlargement? Discuss the situations under which each of these is effective.

15. (a) Write short notes on the following:

- (i) 360-degree appraisal
- (ii) Motivation
- (iii) Job satisfaction.

Or

(b) Define morale. Distinguish between morale and motivation.

Part C

(3 × 10 = 30)

Answer **all** questions by choosing either (a) or (b).

16. (a) From the human resource manager's point of view, what are the uses of analysis?

Or

(b) Discuss the importance and limitations of psychological tests in employee selection.

17. (a) What are the objectives of training? Explain the need for training in an industrial organization.

Or

(b) What do you mean by training? Explain the various methods of training.

18. (a) Discuss the various steps involved in performance appraisal process.

Or

(b) "Money cannot motivate an people under all circumstances". Give your view point.