

C-4070

Sub. Code

31045 C

M.B.A. DEGREE EXAMINATION

INDUSTRY INTEGRATED

APRIL 2021 EXAMINATION

&

APRIL 2020 ARREAR EXAMINATION

Fourth Semester

ORGANIZATION DEVELOPMENT

(2017 onwards)

Duration : 3 Hours

Maximum : 75 Marks

Part A

(10 × 2 = 20)

Answer **all** questions.

1. What are the objectives of organizational development?
2. What is planned change?
3. What is diagnosis?
4. What is the importance of diagnosis?
5. List out the types of structural Intervention.
6. What are quality circles?
7. Write a short note on collaborative strategies.
8. State the importance of Goal Setting.

9. List few areas where Organizational Development can be applied.
10. How do you apply Organizational Development?

Part B (5 × 5 = 25)

Answer **all** questions, choosing either (a) or (b).

11. (a) Discuss the three essentials of organization development.

Or

- (b) Briefly explain the classification of organization Development.

12. (a) What are the steps is diagnosis? Explain.

Or

- (b) Elaborate on how you analyze the diagnostic information.

13. (a) Explain the Criteria for effective interventions.

Or

- (b) What is Team Development? Discuss with role analysis for team interventions.

14. (a) What is the link in organizational strategy and HR strategy? Explain.

Or

- (b) What are the different work diversity dimensions and interventions?

15. (a) Explain the future of organizational development.

Or

(b) How can organizational development be improved in the future? Discuss.

Part C

(3 × 10 = 30)

Answer any **three** questions either (a) or (b).

16. (a) What is Organization Development? Highlight the essential characteristics values, beliefs and assumptions in relation with OD.

Or

(b) Discuss the major diagnostic models and techniques used in Organization Development programs.

17. (a) What is Team Interventions? Explain the areas involved in learn Interventions and also elaborate the steps involved in it.

Or

(b) How does appraising and rewarding affect the performance of the Employees? Explain.

18. (a) Explain how Organizational Development is applied in handling the Covid 19 Pandemic situations.

Or

(b) Bring out the significance of Organizational Development in Public Sector organizations.