

C-6432

Sub. Code

31015

M.B.A. DEGREE EXAMINATION, APRIL 2022

First Semester

Industry Integrated

ORGANIZATIONAL BEHAVIOUR

(2017 onwards)

Duration : 3 Hours

Maximum : 75 Marks

Part A

(10 × 2 = 20)

Answer all questions.

1. What is organisational Model?
2. What are the characteristics of personality 'A'?
3. What do you mean by Perception?
4. Define 'Learning'.
5. What do you understand interpersonal communication?
6. What is Power and Politics?
7. What is Formal Group?
8. What do you mean by organisational Commitment?
9. Define 'Motivation'.
10. What is OD interventions?

Part B

(5 × 5 = 25)

Answer all questions.

11. (a) What are the models of organisational behaviour?
- Or
- (b) What are the elements of organisational behaviour?
12. (a) Explain the major factors that determine individual behaviour.
- Or
- (b) What are the factors determine the perception process?
13. (a) Discuss the financial and non-financial motivation.
- Or
- (b) Explain in detail different types of emotions.
14. (a) How is power important to organisation? What are the different bases of power?
- Or
- (b) Bring out the reasons for organisation politics.
15. (a) What do you understand by planned change? What are its objectives?
- Or
- (b) Bring out the reasons for organisation politics. What are the factors that influence it?

Part C

(3 × 10 = 30)

Answer all questions.

16. (a) Explain the different stages in the process of group development.
- Or
- (b) Explain in detail need and importance of interpersonal relationship in an organisation.

17. (a) What are the elements of organisational behaviour?

Or

- (b) "Organisational culture is essential for satisfaction" – Explain.

18. (a) "Organisational change has to be managed on technological, serial and economic dimensions", Elaborate, what precautions must be taken in a democratic set-up to make a change acceptable to the personnel?

Or

- (b) Briefly explain the OD process and explain how does it help in making organisation more effective.