Sub. Code 31045C

M.B.A. DEGREE EXAMINATION, APRIL 2022.

Fourth Semester

Industry Integrated

ORGANIZATION DEVELOPMENT

(2017 onwards)

Duration: 3 Hours

Maximum: 75 Marks

Part A

 $(10 \times 2 = 20)$

Answer all questions.

- 1. What is growth in organizational development?
- 2. How do you define professional competence?
- 3. What is diagnosis in the organizational groups?
- 4. Explain diagnostic information.
- 5. What is meant by human intervention?
- 6. What is divine intervention?
- 7. What is meant by workforce diversity?
- 8. What is performance management in organizational development?
- 9. Why is organizational structure important in healthcare?
- 10. What do you mean by public sector?

		Part B $(5 \times 5 = 25)$
Answer all questions, choosing either (a) or (b).		
11.	(a)	Explain the various stages of organizational development.
		Or
	(b)	What are the theories of planned change?
12.	(a)	What are the benefits of feedback?
		Or
	(b)	What is the first step in OD process?
13.	(a)	How do you start an intervention?
		Or
	(b)	Explain are the seven methods of training.
14.	(a)	Differentiate the carrier planning from carrier development.
		Or
	(b)	Write the benefits of work life balance.
15.	(a)	What problems might owners of a family business face?
		Or
	(b)	Explain the various functions of the public sector.
		Part C $(3 \times 10 = 30)$
		Answer all questions.
16.	(a)	Discuss the key benefits of organizational development.
		Or
	(b)	Explain various types of Diagnostic Models for Organizations
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17. (a) What are the ten principles of training? Or Write the essential steps in organizational transformation. (a) Explain various elements of organizational culture. 18. Or (b) What are the functions of educational institution?

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